

S09-2 Experience in childhood and career

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Experience in the early childhood strongly affected my career to start to work at drugstore as "Service industry" although my major are pharmacology and toxicity in the university and the graduate school. My grand mother who managed own pharmacy, recommended correct drugs to cure patients and gave good service to customers was a respectable person for me because she is able to satisfy herself with profession, to please customers and to make a living. It is thought that it is important what is trained in the situation of new employee so as to complete work as a pharmacist.

Ideas for the new employee training are the following although it seems that there is difference depend on the type of business. 1) Mission 2) Organization and role of each division 3) Understanding of each occupation and assignment 4) Knowledge to accomplish assignment 5) Fundamental skill and attitude to all business activities (manner and communication) It may be difficult to make the motivation of the experienced new employee similar to that of the new graduate employee.

There might be some common features what are learned at the university and in the society through 6 yr pharmacy education. When thinking about the personnel training from the standpoint of human resource department, we discuss the different learning contents between the university and the society.